

**Customer**  Ms.  Mrs.  Mr.  Company **Please fill out the form legibly in block capitals!**

Last Name \_\_\_\_\_ Street / Number \_\_\_\_\_

First Name \_\_\_\_\_ Date of Birth \_\_\_\_\_ ZIP / Town \_\_\_\_\_

E-Mail \_\_\_\_\_ Telephone \_\_\_\_\_ DOD-ID-no. \_\_\_\_\_

**Previous telephone connection**

I agree with the cancellation of my telephone connection with my current service provider by means of the provider change form and authorize VEGA-net GmbH to commence porting my existing phone number(s) and send a termination notice to my existing provider.

Previous Provider:  \_\_\_\_\_

In addition to porting, I also authorize VEGA-net GmbH to take the telephone number(s) into the VEGA-net GmbH network. I also authorize VEGA-net GmbH to obtain information in my name from my current service provider for the purpose of clarifying any questions about the telephone connection.

I want to keep my existing number

I want \_\_\_\_\_ new VEGA-net phone number(s)  
Number

**A. Choose your package:**

	monatlich:	Single cost: (with VDSL router from VEGA-net)	Single cost: (with customer's own VDSL router)
<input type="checkbox"/> <b>VEGA-8*</b> Up to 8 Mbit/s download, up to 1 Mbit/s upload	28,95 €	<input type="checkbox"/> 99,00 €	<input type="checkbox"/> 59,00 €
<input type="checkbox"/> <b>VEGA-40*</b> Up to 40 Mbit/s download, up to 10 Mbit/s upload	38,95 €	<input type="checkbox"/> 99,00 €	<input type="checkbox"/> 59,00 €
<input type="checkbox"/> <b>VEGA-75*</b> Up to 75 Mbit/s download, up to 20 Mbit/s upload	49,95 €	<input type="checkbox"/> 99,00 €	<input type="checkbox"/> 59,00 €
<input type="checkbox"/> <b>VEGA-100*</b> Up to 100 Mbit/s download, up to 40 Mbit/s upload	54,95 €	<input type="checkbox"/> 99,00 €	<input type="checkbox"/> 59,00 €
<input type="checkbox"/> <b>My contract without a minimum contract term</b> More information on page 2.	single costs of: 100,00 €		

\* Please note the minimum contract period on page 2. All prices include VAT. We don't accept VAT-forms.

**B. Extras**

	Monthly cost:	Monthly cost:
<input type="checkbox"/> Flatrate for the german conventional telephone network	4,95 €	<input type="checkbox"/> VEGA-net International flat 2, <sub>2</sub> for calls to landline <sup>2</sup>
<input type="checkbox"/> VEGA-mobil 100 Min. in all german cellphone nets	5,50 €	<input type="checkbox"/> Telephone Book entry (form necessary)
<input type="checkbox"/> VEGA-net International flat 1, for calls to landline <sup>1</sup>	3,95 €	<input type="checkbox"/> FastPath bookable only with package VEGA-100
		Single cost: Monthly cost:
		24,95 € 1,95 €

**C. Itemized list of calls (Monthly)**

Itemized list of calls online 0,00 €

Itemized list of calls in paper form 2,00 €

**D. Bill (Monthly)**

Online bill 0,00 €  Bill in paper form 2,00 €

Confidential data and the information of the monthly bill can be sent to this E-Mail address:  
\_\_\_\_\_

**E. Please choose an installation service**

	Single cost:
<input type="checkbox"/> No installation service - I will install the VDSL-router myself with a quick installation guide	0,00 €
<input type="checkbox"/> Basic installation Internet + Telephone (form necessary)	69,00 €

Basic Installation Internet + Telephone includes the connection of the router to the existing wiring network, during the VEGA-net business hours. Details are provided in the performance description at [www.vega-net.de/downloads](http://www.vega-net.de/downloads). Installation services for customer-specific routers are not offered.

**F. Total cost**

Total cost monthly: \_\_\_\_\_ € Total cost single payment: \_\_\_\_\_ €

\*1VEGA-net International flat 1, for calls to landline: China, Denmark, France, Greece, Hong Kong, Ireland, Israel, Canada, Croatia, Norway, Portugal, Romania, Sweden, Singapore, Thailand, Hungary, USA, Cyprus.  
\*2VEGA-net International flat 2, for calls to landline: Belgium, Bulgaria, Estonia, Faroe Islands, Gibraltar, Great Britain, Italy, Japan, Lithuania, Liechtenstein, Latvia, Luxembourg, Malta, Monaco, the Netherlands, Austria, Poland, Puerto Rico, San Marino, Switzerland, Slovakia, Slovenia, Spain, Czech Republic, Turkey.

**G. Other**

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**SEPA Direct Debit Mandate:**

Please fill out the form legibly in block capitals!

Creditor Identification number: DE96ZZZ00000147233 | VEGA-net GmbH, Hauptstr. 18, 67677 Enkenbach-Alsenborn

Apply the SEPA Direct Debit mandate for direct debit purchase of telecommunications and support services on conclusion of this contract.

VEGA-net GmbH will provide information to me about this SEPA direct debit type of payment prior to the initial collection.

**SEPA Direct Debit Mandate:**

I/We authorize the creditor VEGA-net GmbH to draw payments from my/our account per direct debit procedure. At the same time, I/we instruct our bank to pay the amount drawn by direct debit from creditor VEGA-net GmbH from my/our account. Note: I/We have the right to claim a refund within eight weeks starting on the date on which the account was debited. The terms and conditions as agreed with my/our credit institute are applicable. I/We are aware that bank transfer fees will be charged in the event of non-acceptance. The responsibility for payment of these costs rests with me/us. In case of non-acceptance, the issued direct debit authorization expires.

Mandate reference to be distributed separately.

**Payment due (please choose)**

on the 5th calendar day of every month  on the 15th calendar day of every month

**Details account holder**

\_\_\_\_\_  
Last name of the account holder

\_\_\_\_\_  
Street / Number

\_\_\_\_\_  
First name of the account holder

\_\_\_\_\_  
ZIP / Town

\_\_\_\_\_  
IBAN

\_\_\_\_\_  
BIC

Date: \_\_\_\_\_ Sign: \_\_\_\_\_

**Contract Term**

The minimum contract period is 24 months. If the contract is not terminated with a period of one month to the end of the minimum contract term, the term is extended by a further twelve (12) months and can be terminated in writing with a period of one month to the end of the term extension.

Moving: If the service is not offered at the new place, the customer is entitled to terminate the contract with three months' notice to the end of a calendar month (in accordance with the Telecommunications Act, § 46 Change of provider and moving).

I have been offered the contract without a running time (no minimum contract term, which can always be terminated at the end of the month) and would like to:

Conclude (single costs of 100.00 €)  Not conclude (minimum contract period is 24 months)

Date: \_\_\_\_\_ Sign: \_\_\_\_\_

**Ordering**

**Data protection:** I declare that I have read and understood the general privacy policy. I know the privacy policy can be reviewed at: [www.vega-net.de](http://www.vega-net.de). I agree to the processing of the data I provide.

**Credit check:** I further agree that this data may be shared with third parties to the extent that VEGA-net GmbH engages these third parties for the purposes of contract performance (for example, payment reminders, payment settlements, dunnings, customer support, order processing). I also agree that VEGA-net GmbH can obtain the usual bank information concerning the account specified in the direct debit authorization and exchange the required data with a credit rating agency for the purpose of a credit investigation.

**Right of revocation:** I declare that I have received, acknowledge, and understand the cancellation policy as clearly marked in the product documentation listed in Annex 1 in connection with Art. 246a, § 1, para. (2), no. 2, EGBGB (Introductory Act to the German Civil Code).

**Product information:** I certify that the product data sheets are provided in an easily accessible format.

Yes, I would like to receive information about new products from VEGA-net GmbH.

Date: \_\_\_\_\_ Sign: \_\_\_\_\_

**Terms and Conditions:** The agreement is concluded by separate written confirmation of acceptance of the current, signed customer order form by VEGA-net GmbH (via letter or e-mail) or by the actual activation by VEGA-net GmbH. In addition to the terms and conditions of this order form, the General Terms and Conditions of VEGA-net GmbH (see enclosure), the respective product-specific description of the product/tariff requested, and the applicable price list also apply. I/we confirm with my/our signature(s) that I/we have read and acknowledge the validity of the aforementioned documents, all of which are available in an easily accessible format on the website [www.vega-net.de](http://www.vega-net.de). All prices shown include VAT.

Date: \_\_\_\_\_ Sign: \_\_\_\_\_