

Customer Ms. Mrs. Mr. Company **Please fill out the form legibly in block capitals!**

Last Name _____ Street / Number _____

First Name _____ Date of Birth _____ ZIP / Town _____

E-Mail _____ Telephone _____ DOD-ID-no. _____

Previous telephone connection

VEGA-net copper lines
When changing from VEGA-net copper to VEGA-net glass fiber, the single costs are eliminated. Only the installation service in the amount of € 69.00 is charged.

Previous Provider _____

I agree with the cancellation of my telephone connection with my current service provider by means of the provider change form and authorize VEGA-net GmbH to commence porting my existing phone number(s) and send my termination notice to my existing provider.

In addition to porting, I also authorize VEGA-net GmbH to take the telephone number(s) into the VEGA-net GmbH network. I also authorize VEGA-net GmbH to obtain information in my name from my current service provider for the purpose of clarifying any questions about the telephone connection.

I want to keep my existing number

I want _____ new VEGA-net phone number(s)
Number

A. Choose your package:

	monatlich:	Single cost: (with fibre optics router from VEGA-net)	Single cost: (with customer's own fibre optics router)
<input type="checkbox"/> VEGA-40G* Up to 40 Mbit/s Download, up to 10 Mbit/s Upload	38,95 €	<input type="checkbox"/> 99,00 €	<input type="checkbox"/> 59,00 €
<input type="checkbox"/> VEGA-75G* Up to 75 Mbit/s Download, up to 20 Mbit/s Upload	49,95 €	<input type="checkbox"/> 99,00 €	<input type="checkbox"/> 59,00 €
<input type="checkbox"/> VEGA-120G* Up to 120 Mbit/s Download, up to 50 Mbit/s Upload	54,95 €	<input type="checkbox"/> 99,00 €	<input type="checkbox"/> 59,00 €
<input type="checkbox"/> VEGA-250G* Up to 250 Mbit/s Download, up to 50 Mbit/s Upload	64,95 €	<input type="checkbox"/> 99,00 €	<input type="checkbox"/> 59,00 €
<input type="checkbox"/> VEGA-500G* Up to 500 Mbit/s Download, up to 50 Mbit/s Upload	74,95 €	<input type="checkbox"/> 99,00 €	<input type="checkbox"/> 59,00 €
<input type="checkbox"/> My contract without a minimum contract term More Information on page 2.		single costs of: 100,00 €	

* Please note the minimum contract period on page 2. All prices include VAT. We don't accept VAT-forms.

B. Extras

	Monthly cost:
<input type="checkbox"/> Flatrate for the german conventional telephone network	4,95 €
<input type="checkbox"/> VEGA-mobil 100 Min. in all german cellphone nets	5,50 €
<input type="checkbox"/> VEGA-net International flat 1, for calls to landline ¹	3,95 €
<input type="checkbox"/> VEGA-net International flat 2, for calls to landline ²	6,95 €
<input type="checkbox"/> Telephone book entry (form necessary)	0,00 €

C. Itemized list of calls (Monthly)

Itemized list of calls online 0,00 €

Itemized list of calls in paper form 2,00 €

D. Bill (Monthly)

Online bill Bill in paper form 2,00 €

Confidential data and the information of the montly bill can be sent to this E-Mail address:

E. Installation service

Core installation Internet + Telephone (form necessary) Single cost: 69,00 €

Core Installation Internet + Telephone includes the connection of the router to the existing wiring network, during the VEGA-net business hours. Details are provided in the performance description at www.vega-net.de/downloads. Installation services for customer-specific routers are not offered.

F. Fiber Connector type and fiber cable length (please choose)

Connection of the router via fiber optic cable directly to the house transfer point in the basement / utility room or

Connection of the router via fiber optic cable via an existing fiber optic junction box (e.g. homeway junction box)

Length of the fiber optic cable:

2 meters for 9,90 € 5 meters for 10,95 € 10 meters for 14,90 €

own cable available (note fiber optic plug)

As standard, the fiber optic router is provided without fiber optic cable. Depending on the distance between the house transfer point or fiber optic socket and the location of the router, you need to determine the type and length.

G. Total Cost

Total cost monthly: _____ € Total cost single payment: _____ €

H. Other

¹VEGA-net International flat 1, for calls to landline: China, Denmark, France, Greece, Hong Kong, Ireland, Israel, Canada, Croatia, Norway, Portugal, Romania, Sweden, Singapore, Thailand, Hungary, USA, Cyprus.
²VEGA-net International flat 2, for calls to landline: Belgium, Bulgaria, Estonia, Faroe Islands, Gibraltar, Great Britain, Italy, Japan, Lithuania, Liechtenstein, Latvia, Luxembourg, Malta, Monaco, the Netherlands, Austria, Poland, Puerto Rico, San Marino, Switzerland, Slovakia, Slovenia, Spain, Czech Republic, Turkey.

SEPA Direct Debit Mandate:

Please fill out the form legibly in block capitals!

Creditor Identification number: DE96ZZZ00000147233 | VEGA-net GmbH, Hauptstr. 18, 67677 Enkenbach-Alsenborn

Apply the SEPA Direct Debit mandate for direct debit purchase of telecommunications and support services on conclusion of this contract.

VEGA-net GmbH will provide information to me about this SEPA direct debit type of payment prior to the initial collection.

SEPA Direct Debit Mandate:

I/We authorize the creditor VEGA-net GmbH to draw payments from my/our account per direct debit procedure. At the same time, I/we instruct our bank to pay the amount drawn by direct debit from creditor VEGA-net GmbH from my/our account. Note: I/We have the right to claim a refund within eight weeks starting on the date on which the account was debited. The terms and conditions as agreed with my/our credit institute are applicable. I/We are aware that bank transfer fees will be charged in the event of non-acceptance. The responsibility for payment of these costs rests with me/us. In case of non-acceptance, the issued direct debit authorization expires.

Mandate reference to be distributed separately.

Payment due (please choose)

on the 5th calendar day of every month on the 15th calendar day of every month

Details account holder

Last name of the account holder

Street / Number

First name of the account holder

ZIP / Town

IBAN

BIC

Date: _____ Sign: _____

Contract Term

The minimum contract period is 24 months. If the contract is not terminated with a period of one month to the end of the minimum contract term, the term is extended by a further twelve (12) months and can be terminated in writing with a period of one month to the end of the term extension.

Moving: If the service is not offered at the new place, the customer is entitled to terminate the contract with three months' notice to the end of a calendar month (in accordance with the Telecommunications Act, § 46 Change of provider and moving).

I have been offered the contract without a running time (no minimum contract term, which can always be terminated at the end of the month) and would like to:

Conclude (single costs of 100.00 €) Not conclude (minimum contract period is 24 months)

Date: _____ Sign: _____

Ordering

Data protection: I declare that I have read and understood the general privacy policy. I know the privacy policy can be reviewed at: www.vega-net.de. I agree to the processing of the data I provide.

Credit check: I further agree that this data may be shared with third parties to the extent that VEGA-net GmbH engages these third parties for the purposes of contract performance (for example, payment reminders, payment settlements, dunnings, customer support, order processing). I also agree that VEGA-net GmbH can obtain the usual bank information concerning the account specified in the direct debit authorization and exchange the required data with a credit rating agency for the purpose of a credit investigation.

Right of revocation: I declare that I have received, acknowledge, and understand the cancellation policy as clearly marked in the product documentation listed in Annex 1 in connection with Art. 246a, § 1, para. (2), no. 2, EGBGB (Introductory Act to the German Civil Code).

Product information: I certify that the product data sheets are provided in an easily accessible format.

Yes, I would like to receive information about new products from VEGA-net GmbH.

Date: _____ Sign: _____

Terms and Conditions: The agreement is concluded by separate written confirmation of acceptance of the current, signed customer order form by VEGA-net GmbH (via letter or e-mail) or by the actual activation by VEGA-net GmbH. In addition to the terms and conditions of this order form, the General Terms and Conditions of VEGA-net GmbH (see enclosure), the respective product-specific description of the product/tariff requested, and the applicable price list also apply. I/we confirm with my/our signature(s) that I/we have read and acknowledge the validity of the aforementioned documents, all of which are available in an easily accessible format on the website www.vega-net.de. All prices shown include VAT.

Date: _____ Sign: _____