

Customer Ms. Mrs. Mr.

Please fill out the form legibly in block capitals!

Last Name _____ Street / Number _____

First Name _____ Date of Birth _____ ZIP / Town _____

E-Mail _____ Telephone _____

Previous telephone connection

I agree with the cancellation of my telephone connection with my current service provider by means of the provider change form and authorize VEGA-net GmbH to commence porting my existing phone number(s) and send my termination notice to my existing provider.

In addition to porting, I also authorize VEGA-net GmbH to take the telephone number(s) into the VEGA-net GmbH network. I also authorize VEGA-net GmbH to obtain information in my name from my current service provider for the purpose of clarifying any questions about the telephone connection.

Previous Provider: _____

I want to keep my existing Number

I want a new VEGA-net Phone number

A. Choose your package:

	Monthly cost:	Single cost (incl. fiber optics Router):
<input type="checkbox"/> Package VEGA-40G* Up to 40 Mbit/s Download, up to 10 Mbit/s Upload	38,95 €	249,00 €**
<input type="checkbox"/> Package VEGA-75G* Up to 75 Mbit/s Download, up to 20 Mbit/s Upload	49,95 €	249,00 €**
<input type="checkbox"/> Package VEGA-120G* Up to 120 Mbit/s Download, up to 50 Mbit/s Upload	54,95 €	249,00 €**
<input type="checkbox"/> Package VEGA-250G* Up to 250 Mbit/s Download, up to 50 Mbit/s Upload	64,95 €	249,00 €**
<input type="checkbox"/> Package VEGA-500G* Up to 500 Mbit/s Download, up to 50 Mbit/s Upload	74,95 €	249,00 €**

* Monthly cancellation of contract possible. All prices include VAT. We don't accept VAT-forms.
** If you maintain to be our customer for a minimum timespan of 24 months, you will receive a refund of 150 € after the 24 months.

B. Extras

	Monthly cost:
<input type="checkbox"/> Flatrate for the german conventional telephone network	4,95 €
<input type="checkbox"/> VEGA-mobil 100 Min. in all german cellphone nets	5,50 €
<input type="checkbox"/> VEGA-net International flat 1, for calls to landline*4	3,95 €
<input type="checkbox"/> VEGA-net International flat 2, for calls to landline*5	6,95 €
<input type="checkbox"/> Telephone Book entry	0,00 €

C. Itemized list of calls (Monthly)

Itemized list of calls online 0,00 €

Itemized list of calls in paper form 2,00 €

D. Bill (Monthly)

Online bill Bill in paper form 2,00 €

Confidential data and the information of my montly bill can be send to this E-Mail address:

E. Please choose an installation service

Core installation Internet + Telephone (one-time 49.00 €) *1 *3

Expanded installation (at cost: 24.00 € ea. 30 min.) *2 *3

*1 Core Installation Internet + Telephone includes the connection of the FRITZ!Box to the existing wiring network. The core installation Internet + Telephone requires a functioning and virus-free PC equipped with a network card that can be connected to the VEGA-Net network. Details are provided in the service description.
*2 The Expanded Installation includes additional installations involving the FRITZ!Box, as well as the installation and setup of a telephone system as well as the WLAN network. Details are provided in the service description.
*3 During VEGA-net business hours.

F. Total cost

Total cost monthly: _____ € Total cost single payment: _____ €

*4 VEGA-net International flat 1, for calls to landline: China, Denmark, France, Greece, Hong Kong, Ireland, Israel, Canada, Croatia, Norway, Portugal, Romania, Sweden, Singapore, Thailand, Hungary, USA, Cyprus.
*5 VEGA-net International flat 1, for calls to landline: Belgium, Bulgaria, Estonia, Faroe Islands, Gibraltar, Great Britain, Italy, Japan, Lithuania, Liechtenstein, Latvia, Luxembourg, Malta, Monaco, the Netherlands, Austria, Poland, Puerto Rico, San Marino, Switzerland, Slovakia, Slovenia, Spain, Czech Republic, Turkey.

G. Other

SEPA Core Direct Debit Mandate:
Please fill out the form legibly in block capitals!
Creditor Identification number: DE96ZZZ00000147233 | VEGA-net GmbH, Hauptstr. 18, 67677 Enkenbach-Alsenborn

Apply the SEPA Direct Debit mandate for direct debit purchase of telecommunications and support services on conclusion of this contract.

VEGA-net GmbH will provide information to me about this SEPA direct debit type of payment prior to the initial collection.

SEPA Core Direct Debit Mandate:

I/We authorize the creditor VEGA-net GmbH to draw payments from my/our account per direct debit procedure. At the same time, I/we instruct our bank to pay the amount drawn by direct debit from creditor VEGA-net GmbH from my/our account. Note: I/We have the right to claim a refund within eight weeks starting on the date on which the account was debited. The terms and conditions as agreed with my/our credit institute are applicable. I/We are aware that bank transfer fees will be charged in the event of non-acceptance. The responsibility for payment of these costs rests with me/us. In case of non-acceptance, the issued direct debit authorization expires.

Mandate reference to be distributed separately.
Payment due (please choose)
 on the 5th calendar day of every month on the 15th calendar day of every month

Details account holder

Last name of the account holder	Street / Number
First name of the account holder	ZIP / Town
IBAN	BIC

Date: _____ Sign: _____

Ordering
Data protection: I declare that I have read and understand the general privacy policy. I know the privacy policy can be reviewed at: www.vega-net.de. I agree to the processing of the data I provide.

Credit check: I further agree that this data may be shared with third parties to the extent that VEGA-net GmbH engages these third parties for the purposes of contract performance (for example, payment reminders, payment settlements, dunnings, customer support, order processing). I also agree that VEGA-net GmbH can obtain the usual bank information concerning the account specified in the direct debit authorization and exchange the required data with a credit rating agency for the purpose of a credit investigation.

Right of revocation: I declare that I have received, acknowledge, and understand the cancellation policy as clearly marked in the product documentation listed in Annex 1 in connection with Art. 246a, § 1, para. (2), no. 2, EGBGB (Introductory Act to the German Civil Code).

Product information: I certify that the product data sheets are provided in an easily accessible format.

Yes, I would like to receive information about new products from VEGA-net GmbH.

Date: _____ Sign: _____

Contract Term: Monthly cancellation of contract possible (you can always cancel to the end of a month). If you maintain to be our customer for a minimum timespan of 24 months, you will receive a refund of 150 € from the single cost after the 24 months. If the contract ends before the 24th month, no repayment will be made.

Terms and Conditions: The agreement is concluded by separate written confirmation of acceptance of the current, signed customer order form by VEGA-net GmbH (via letter or e-mail) or by the actual activation by VEGA-net GmbH. In addition to the terms and conditions of this order form, the General Terms and Conditions of VEGA-net GmbH (see enclosure), the respective product-specific description of the product/tariff requested, and the applicable price list also apply. I/we confirm with my/our signature(s) that I/we have read and acknowledge the validity of the aforementioned documents, all of which are available in an easily accessible format on the website www.vega-net.de. All prices shown include VAT.

Date: _____ Sign: _____